



CENTRAL VIRGINIA CRIMINAL JUSTICE ACADEMY

Training Announcement



TITLE: NENA 911 Center Supervisor Program

LOCATION: CVCJA
1200 Church Street
Lynchburg, VA

DATE/TIME: July 28-30, 2026

DESCRIPTION: This course will give new supervisors the skills they need to succeed in their positions. It will give experienced supervisors updated, refreshed skills that will further their careers.

Using a combination of lecture and practical exercises, students will learn the supervisor's role in HR, tools to get organized, how to effectively make the transition from line-level to supervisor, how to build and lead a team, supervisor-specific communications, conflict resolution, performance evaluations, stress management techniques, and many other skills, and tips for their toolbox.

In order to fully participate in daily assignments and activities, all students

